



الرقم:

التاريخ: 07:20 2023/03/01 ص

المرفقات:

Program Performance Indicators (KPI's)

No	KPIs Code	KPIs	Target	Measurement Methods	Measurement Time
1	KPI-P-01	Percentage of achieved indicators of the program operational plan objectives	65%	X: Total number of performance indicators for the goals of the operational plan of the program for the relevant year. Y: Number of performance indicators for the strategic plan objectives that achieved the annual target level for the same year $\frac{x}{y} \times 100 =$ Percentage of achieved indicators	Annually (End of academic year)
2	KPI-P-02	Students' Evaluation of quality of learning experience in the program	75%≈ 3.75 (on a five-point scale)	Program evaluation questionnaire by final year students	Annually (End of academic year)
3	KPI-P-03	Students' evaluation of the quality of the courses	80%≈ 4 (on a five-point scale)	Course evaluation questionnaire by course students	End of each semester
4	KPI-P-04	Completion rate	60%	X: Number of program students who completed the program (graduates) in the relevant year Y: Number of students from the batch in the program who joined the program years before the	Annually (End of academic year)



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				<p>scheduled period of the program</p> <p>Z: Number of program students (from graduates X, and from the same batch Y) who completed the program in the minimum specified period during the relevant year</p> <p>$Z \times 100 = \text{Virtual completion rate}$</p>	
5	KPI-P-05	First-year students retention rate	85%	<p>X: Total number of first-year students in the program</p> <p>Y: Number of students who continue in the program for the second year</p> <p>$Y \times 100 = \text{Student retention rate}$</p>	Annually (End of academic year)
6	KPI-P-06	Students' performance in the professional and/or national examinations	70%	<p>X: Total number of students of the program who participated in the professional or national exams.</p> <p>Y: Number of program students who pass professional or national exams</p>	Annually (End of academic year)



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				$\frac{y}{x} \times 100 =$ students' performance level in professional examinations	
7	KPI-P-07	Graduates' employability and enrolment in postgraduate programs	a) 30% b) 10%	X: Number of program graduates Y: Number of graduates employed during the first year of graduation Z: Number of graduates enrolled in a postgraduate program during the first year of graduation $\frac{y}{x} \times 100 =$ Percentage of those employed $\frac{z}{x} \times 100 =$ Percentage of those enrolled in higher studies	Annually (End of academic year)
8	KPI-P-08	Average number of students in the class	12	X: Total number of students in teaching activity Y: Number of teaching activity divisions $\frac{y}{x} =$ Average number of students per class	End of the semester
9	KPI-P-09	Employers' evaluation of the program graduates proficiency	80%	Employers' survey	Annually (End of academic year)



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10	KPI-P-10	Students' satisfaction with the offered services	75%≈ 3.75 (on five point scale)	Student evaluation of services survey	Annually (End of academic year)
11	KPI-P-11	Ratio of students to teaching staff	1:15 Theoretical and Practical courses	X: Total number of students in the program Y: Total number of faculty members having full-time or its equivalent in the program $\frac{Y}{X}$ = Ratio of students to faculty members	End of the semester
12	KPI-P-12	Percentage of teaching staff distribution	70% (Ph.D Holders - 70% and Non Ph.D Holders30%)	X:Male ratio Y: Female ratio Z: Full-Professor ratio W: Associate Professor ratio V: Assistant Professor Ration U: Lecturer ratio	End of the semester
13	KPI-P-13	Proportion of teaching staff leaving the program	10%	X: Total number of faculty members in the program Y: Total number of faculty members who left the program $\frac{Y}{X} \times 100$ = Faculty member dropout rate	Annually (End of academic year)



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14	KPI-P-14	Percentage of publications of faculty members	90%	X: Total number of faculty members in the program Y: Total number of faculty members who have published at least one research $\frac{y}{x} \times 100 =$ Faculty member dropout rate	Annually (End of academic year)
15	KPI-P-15	Rate of published research per faculty member	1:1.5	X: Total number of faculty members having full-time or its equivalent in the program during the year Y: Total number of refereed scientific research published during the year $\frac{y}{x} =$ Published research rate per faculty member	Annually (End of academic year)
16	KPI-P-16	Citations rate in refereed journals per faculty member	1:10	X: Total published research in the program Y: Total number of citations in refereed journals in scientific research published by faculty members having full-time or its equivalent in the program	Annually (End of academic year)



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				$Y =$ Citation rate in X refereed journals per faculty member	
17	KPI-P-17	Satisfaction of beneficiaries with the learning resources	70%	Learning resource assessment survey	Annually End of the academic year

جامعة الأمير سّطام بن عبدالعزيز
PRINCE SATTAM BIN ABDULAZIZ UNIVERSITY

كلية الآداب والعلوم بواحي الدواسر